

Buttercross Health Centre &

Ilchester Surgery <https://buttercrosshc.nhs.uk/>



Providing NHS services

! Our clinical systems are merging on the 7th July

WHAT YOU NEED TO KNOW AND DO BETWEEN NOW AND MERGER

If your next repeat prescription is due between Saturday 27th June and Tuesday 7th July, please order this by Friday 26th June 2026.

Requesting will return to normal from Wednesday 8th July 2026.



askmyGP will be closed for new online requests on Friday 3rd, Monday 6th and Tuesday 7th July 2026.

Please contact us by phone during this short period.

Routine blood tests and other routine tests will pause from Monday 29th June 2026 until Tuesday 7th July 2026.

We will still be able to request urgent blood tests if required.



NHS

You may need to re-register and reinstall the NHS App once our clinical systems have merged.

Information on how to do this can be found on our website.

We would like to thank you all for your support and patience as we work to complete our merger of systems.

For more detailed information, you can **read our full letter to patients** on the link below or by scanning the QR code:



<https://buttercrosshc.nhs.uk/sswpcn-contract-merger/>